ORIGINAL





June 5, 2015 **Via Overnight Delivery**

Docket Control Center Arizona Corporation Commission 1200 West Washington Street Phoenix, AZ 85007

RE: Talk

Talk America Services, LLC - Revised Tariff

Docket Nos. T-03267A-15-0058, T-03663A-15-0058, T-20436A-15-0058, T-20918A-15-0058

and T-03342A-15-0058

Dear Sir or Madam:

In compliance with Decision No. 75104 issued the dockets referenced above, enclosed please find the original and thirteen (13) copies of a tariff revision submitted on behalf of Talk America Services, LLC. This revision introduces grandfathered services for customers transferring to Talk America Services, LLC from McLeodUSA Telecommunications Services, LLC, PaeTec Communications, Inc./Windstream Communications, Inc. and Talk America, Inc. The Company respectfully requests an effective date for this filing of July 9, 2015.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to sthomas@tminc.com. Thank you for your assistance in this matter.

Sincerely,

Sharon Thomas

Consultant to Talk America Services, LLC

file:

Talk America Services - Arizona - Other

tms:

AZ11502

Enclosures ST/im

Arizona Corporation Commission DOCKETED

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AZ SABE COMMISSION

Effective: July 9, 2015

First Revised Sheet No. 1 Cancels Original Sheet No. 1

TELECOMMUNICATIONS SERVICES

This tariff applies to the Telecommunications Services furnished by Talk America Services, LLC ("Company") between one or more points in the State of Arizona. This tariff is on file with the Arizona Corporation Commission, and copies may be inspected, during normal business hours, at Company's principal place of business, 10802 Executive Center Drive, Benton Building Suite 300, Little Rock, AR 72211.

(T)

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First Revised Sheet No. 2 Cancels Original Sheet No. 2

CHECK SHEET

The sheets of this tariff are effective as of the date shown at the bottom of the respective sheets. Original and revised sheets as named below comprise all changes from the original tariff that are currently in effect as of the date at the bottom of this sheet.

Sheet	Revision		Sheet	Revision
1	First Revised	*	32	Original
2	First Revised	*	33	Original
2.1	Original	*	34	Original
3	Original		35	Original
4	Original		36	Original
5	Original		37	Original
6	First Revised	*	38	Original
7	Original		39	Original
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11	Original		43	Original
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13	Original		45	Original
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16	Original		48	Original
17	Original		49	Original
18	Original		50	Original
19	Original		51	Original
20	Original		52	Original
21	Original		53	Original
22	Original		54	Original
23	Original		55	Original
24	Original		56	Original
25	Original		57	Original
31	Original			

^{*} Indicates new or revised sheet submitted with this filing.

Sheet	Revision		Sheet	Revision	
58	Original	*	91	Original	*
59	Original	*	92	Original	*
60	Original	*	93	Original	*
61	Original	*	94	Original	*
62	Original	*	95	Original	*
63	Original	*	96	Original	*
64	Original	*	97	Original	*
65	Original	*	98	Original	*
66	Original	*	99	Original	*
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Issued: June 8, 2015

BY:

Effective: July 9, 2015

SVP- Corporate Development and Operations 10802 Executive Center Drive, Benton Building Suite 300 Little Rock, AR 72211

First Revised Sheet No. 6 Cancels Original Sheet No. 6

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4.0 <u>Grandfathered Services For Customers of PAETEC Communications, Inc. Transferred to Talk America Services, LLC.</u>

Services listed in this Section 4 are available to former residential customers of PAETEC Communications, Inc., who were transferred to Talk America Services, LLC. These services are available only to existing Customers at existing locations. Any moves, additions or changes to service will require the customer to choose a corresponding service from Section 3 of this tariff. Additional non-service specific charges set forth in Section 3 may also apply.

4.1 General

BY:

Carrier provides resold interexchange telecommunications services, including direct-dialed message telecommunications services (MTS), and 800/888/877 service. Calls are rated based on the duration of the call. Services are available twenty-four (24) hours a day, seven days a week. Calls are rounded up to the next cent at the termination of the call.

Issued: June 8, 2015 Effective: July 9, 2015

(N)

(N)

4.0 <u>Grandfathered Services For Customers of PAETEC Communications, Inc. Transferred to Talk America Services, LLC, (Cont'd.)</u>

4.2 Residential Switched Outbound (1+)

Switched outbound services provide direct dialed (1+) long distance services to residential subscribers. Subscribers may also access Carrier's services by dialing "10XXX." Subscribers access Carrier's services through switched access origination.

Billing Minimum:

One Minute

Billing Increments:

One Minute

Maximum Rate:

\$0.300

Actual Rate:

\$0.2629

4.3 Residential Switched 800/888/877 Inbound

Switched 800/888/877 provides an inbound toll-free calling service to residential Subscribers. Subscriber is billed for each toll-free call, rather than the call originator. Calls terminate to Subscriber via dedicated access lines. Subscribers may be billed a monthly recurring charge. Inbound toll free intraLATA calls or inbound toll free instate interLATA calls where the Company may or may not be the responsible organization and where an interexchange carrier, or an entity other than a local exchange carrier, is not involved in the switching and transport of those calls between the calling party and the Company switching center, shall be subject to the rates for inbound toll free calling as published herein.

Billing Minimum:

One Minute

Billing Increments:

One Minute

Maximum Rate: Actual Rate:

\$0.300 \$0.2629

MRC:

\$2,95

Issued: June 8, 2015

4.0 Grandfathered Services For Customers of PAETEC Communications, Inc. Transferred to Talk America Services, LLC, (Cont'd.)

4.4 800/888/877 Travel Card

800/888/877 Travel Card Service provides customers the opportunity to make calls while away from their home or office. Subscribers may access Carrier's services through an 800/888/877 number provided by Carrier.

Billing Minimum:

One Minute

Billing Increment:

One Minute

Maximum Rate:

\$0.250

Actual Rate:

\$0.200

4.5 <u>Directory Assistance</u>

Subscribers may request directory assistance from Carrier.

Maximum Rate:

\$2.00 per request

Actual Rate:

\$1.99 per request

4.6 Account Handling Charge

Account Handling Charge is assessed to a customer's account for each Company attempt to return an outstanding credit balance to the customer if a first mailing is returned undeliverable. The charge is assessed at \$2.50 per month, beginning from the second monthly billing period following the month in which the account was closed until the customer requests a refund or the balance is exhausted.

(N)

4.0 <u>Grandfathered Services For Customers of PAETEC Communications, Inc. Transferred to Talk America Services, LLC, (Cont'd.)</u>

(N)

4.7 <u>American Long Lines Services</u>

Customers receiving the rates listed in this section are defined as customers of American Long Lines (the "Existing AmLL Customers") whose long distance services are now being provided by Talk America Services, LLC. Service is available on a full-time basis, twenty-four hours a day, seven days a week. Service is provided and billed on a monthly basis unless otherwise specified. The following rates will be available to the Existing AmLL Customers through the remaining term, if any, of the Existing AmLL Customers' respective contracts

4.7.1 Option 1 Service

Option 1 Service is offered to Residential Subscribers for outbound calling. This service utilizes Customer-provided switched access lines.

Monthly Minimum Billing	<u>Maximum</u> \$10.00	<u>Current</u> \$5.00
Usage Rates Per Minute Per minute	\$0.30	\$0.13

4.7.2 Option 2 Service

Option 2 Service is offered to Residential Subscribers who have a demonstrated monthly billing exceeding \$500 for outbound calling. This service utilizes Customer-provided switched access lines.

Monthly Minimum Billing	<u>Maximum</u> \$10.00	Current \$5.00
Usage Rates		
Per minute, Peak Per minute, Off-Peak	\$0.25 \$0.25	\$0.12 \$0.10

Effective: July 9, 2015

4.0 <u>Grandfathered Services For Customers of PAETEC Communications, Inc. Transferred to Talk America Services, LLC, (Cont'd.)</u>

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4.7 <u>American Long Lines Services, (Cont'd.)</u>

4.7.3 Option 3 Service

Option 3 Service is offered to Residential Subscribers who have a demonstrated monthly billing exceeding \$2500 for outbound calling. This service utilizes Customer-provided dedicated access lines.

Monthly Minimum Billing	<u>Maximum</u> \$10.00	<u>Current</u> \$5.00
Usage Rates		
Per minute, Peak Per minute, Off-Peak	\$0.20 \$0.20	\$0.12 \$0.10

4.0 <u>Grandfathered Services For Customers of PAETEC Communications, Inc. Transferred to Talk America Services, LLC, (Cont'd.)</u>

4.7 American Long Lines Services, (Cont'd.)

4.7.4 <u>Inbound Toll-Free Number Service</u>

A. General Description

Inbound Toll-Free Number Service is an 800/888 number service available for Customer use twenty-four (24) hours a day, seven (7) days a week. Service is terminated over standard Customer-provided switched access lines. Intrastate service is offered in conjunction with Interstate service.

B. Reservation of Toll-Free (i.e., 800/888) Numbers

The Company will make every effort to reserve toll-free vanity numbers on behalf of Customers, but makes no guarantee or warranty that the requested toll-free number(s) will be available or assigned to the Customer requesting the number.

C. Toll-Free (i.e., 800/888) Number Portability

If a Customer accumulates undisputed delinquent charges, the Company reserves the right not to honor that Customer's request for a change in service, including a request for Resp. Org. change, until such charges are paid in full.

The Customer does not retain rights in toll-free numbers which are shared with other Customers of the Company. Shared toll-free numbers are not portable.

Monthly Minimum Billing	<u>Maximum</u> \$10.00	<u>Current</u> \$5.00
Usage Rates		
Per minute rate:	\$0.30	\$0.149

Issued: June 8, 2015

4.0 <u>Grandfathered Services For Customers of PAETEC Transferred to Talk America Services, LLC. (Cont'd.)</u>

4.7 <u>American Long Lines Services, (Cont'd.)</u>

4.7.5 Travel Card Service

Travel Card Service is available to Subscribers for originating telephone calls while away from home. Service is accessed by dialing the Company-designated toll free access number, along with the destination number and valid authorization code. Calls are billed in six second increments. The minimum call duration for billing purposes is eighteen (18) seconds. Partial increments are rounded up to the next increment.

	<u>Maximum</u>	<u>Current</u>
Usage rate, per minute:	\$0.40	\$0.13
Per call surcharge:	\$1.00	\$0.00
Minimum Monthly Billing	\$1.00	\$0.00

4.7.6 Returned Check Charge

The Company reserves the right to assess a charge of \$20.00, or the maximum amount allowed by law, whenever a check or draft presented for payment of service is not accepted by the institution upon which it is written.

(N)

Effective: July 9, 2015

5.0 <u>Grandfathered Services For Customers of McLeodUSA Telecommunications Services, L.L.C.</u> <u>d/b/a PAETEC Business Services Transferred to Talk America Services, LLC</u>

Services listed in this Section 5.0 are available to former residential Customers of McLeodUSA Telecommunications Services L.L.C. d/b/a PAETEC Business Services who were transferred to Talk America Services, LLC. These services are available only to existing Customers at existing locations. Any moves, additions or changes to service will require the Customer to choose a corresponding service from Section 3 of this tariff.

5.1 <u>Description of Services Offered</u>

5.1.1 Local Service

A. Local Service Packages

The standard elements of local line packages consist of local dial tone and unlimited local calling unless otherwise noted in a Service specific description. Mandatory extended area service ("EAS") is provided where applicable for the prices set forth in the Rate Tables. Customers with multiple lines at a single location may purchase different Packages for each telephone line at a particular location. Residential Customers shall select a long distance package of anytime minutes for each location, which shall be shared by all lines serving that Customer location.

(N)

(N)

Little Rock, AR 72211

5.1 Description of Services Offered, (Cont'd.)

5.1.1 Local Service, (Cont'd.)

B. <u>Description of Features Included In Certain Local Service Packages</u>

Some features included in certain Local Service Packages may not be available in all areas, or may slightly vary between service areas contingent on network availability or configuration. The Company will provide the most feature rich version of a feature in the bundled Local Service package that is available in a given market depending on network availability or configuration.

Anonymous Call Rejection

Allows customer to automatically reject all calls that have been marked anonymous by the calling party. The call is routed to a denial announcement and subsequently terminated.

Blocking Services.

Blocking Services prevent certain call types from being completed. Blocking service examples include blocking outgoing 10XXX1+ or 900 or 976 calls.

Call Forwarding Busy/Don't Answer/Variable

Call forwarding is the ability to forward an incoming call to a preselected station if the called station is unable to receive the call. "Call forwarding busy" will forward the call if the called station is in use; "call forwarding don't answer" will forward the call after a predetermined number of rings; "call forwarding variable" will forward the call regardless of the status of the called station. For Business customers, Call Forwarding Busy/Don't Answer options are only available as optional services to a location at which the customer also currently purchases Voice Mail from the Company.

Call Block

Allows customer to block incoming calls from up to a maximum of fifteen telephone numbers.

Issued: June 8, 2015 Effective: July 9, 2015

5.1 Description of Services Offered, (Cont'd.)

5.1.1 Local Service, (Cont'd.)

B. <u>Description of Features Included In Certain Local Service Packages</u> (Cont'd.)

Call Trace

Permits the tracing of the last call received and holds the results for later use by an authorized law enforcement agency. Results of call trace will be provided only to appropriate law enforcement personnel, and not to the customer.

Call Transfer

The ability to forward a call in progress to another station.

Call Transfer Disconnect

Call Transfer Disconnect is the ability to transfer of calls to another line, disconnecting that call so that it frees up the original line.

Call Waiting

Call waiting is the ability of the called station to generate a tone when the called station is in use to alert the user that another call is waiting to connect with the called station.

Call Waiting ID

Call waiting ID is the ability to identify the party calling when on another call.

5.1 <u>Description of Services Offered, (Cont'd.)</u>

5.1.1 Local Service, (Cont'd.)

B. <u>Description of Features Included In Certain Local Service Packages</u> (Cont'd.)

Caller ID Blocking

Provides a permanent indicator on a customer's line. Once the block is established on the customer's line, the private status can be deactivated by the customer by dialing a series of number before each call, to change the indicator from private to public. This one call unblock allows the name and number to be sent for that one call only.

Customers who choose per line blocking for the first time will not be charged the nonrecurring charge. New customers to the Caller ID serving area will be provided the same option. A customer requesting per line blocking will pay a nonrecurring charge for re-establishing line blocking.

The standard dialing pattern for per-call Called ID Blocking is *67 (1167 from a rotary telephone). The standard dialing pattern for a per-call unblocking is *82 (1182 from a rotary telephone).

Caller Identification

Allows for the automatic delivery of a calling party's name, telephone number (including non-published and non-listed telephone numbers) or both to the called customer. The number is displayed on customer provided equipment. The Company will provide the most feature rich version of caller identification in the bundled Local Service package available in a given market depending on network availability or configuration.

Repeat Dialing

Allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A distinctive ring alerts the customer when the called number becomes available. This service is available on a usage or subscription basis.

(N)

(N

5.1 <u>Description of Services Offered, (Cont'd.)</u>

5.1.1 Local Service, (Cont'd.)

B. <u>Description of Features Included In Certain Local Service Packages</u> (Cont'd.)

Hunting

Hunting is the ability to forward an incoming call to the next number in a hunting group if the called number is busy.

Circular Hunt is an option of Hunting service that allows for hunting to start at the dialed number and continues in ascending order to the last number in the hunt group. Hunting then proceeds to the first number of the hunt group and continues through the group until an idle line is reached or the number just preceding the dialed number is reached. The rates and charges for Circular Hunt are in addition to the rates and charges for Hunting Service.

Preferential Hunt is an option of Hunting service that allows for calls to a specific number (other than the first number) within a hunt group to hunt over a unique sequence of lines within the hunt group. The Preferential Hunt sequence is different than that encountered when a caller dials the first telephone number in a hunt group.

Call Return

The customer does not have to know the number of the calling party. If the calling party's number is blocked by the calling party, the service will not return the call.

No Solicitation

Allows a customer to deter sales and telemarketing calls received by the customer. This is accomplished via a recorded message which informs the caller that the customer does not accept telephone solicitations, and asks solicitors to hang up and to place the called party on the solicitors "do-not-call" list. No Solicitation automatically screens calls between the hours of 8:00 A.M. until 9:00 P.M. daily. A caller may press one, or stay on the line to complete the call connection.

N)

Effective: July 9, 2015

Issued: June 8, 2015

BY:

5.1 <u>Description of Services Offered, (Cont'd.)</u>

5.1.1 Local Service, (Cont'd.)

B. <u>Description of Features Included In Certain Local Service Packages</u> (Cont'd.)

Priority Call

Provides the end user with a distinctive ring when called from preselected telephone numbers. Calls other than from the selected numbers are received with a standard ring pattern. Toll Free, International and 900 numbers are not programmable with Priority Call.

Remote Access to Call Forward

This feature allows a user at a "remote" location to activate/deactivate the call forwarding feature. The user gains remote access to the call forwarding feature from a touch tone phone at a remote location. The RACF feature uses an announcement system to provide interactive voice message prompting, which allows customers to verify the forwarded-to directory number. Changes are accomplished by remotely calling an access number, entering the appropriate line and PIN information when prompted to do so, and making any desired changes.

Speed Calling

Permits placing calls to 8 or 30 telephone numbers dialing an abbreviated code.

Three-Way Calling

The ability to add a third line to an established conversation.

Toll Restriction

Toll Restriction provides for exchange access lines to be restricted from dialing billable toll calls. Attempted violation of the restrictions are routed to an announcement.

(N)

Effective: July 9, 2015

Issued: June 8, 2015

BY:

(N)

- 5.0 <u>Grandfathered Services For Customers of McLeodUSA Telecommunications Services, L.L.C.</u> <u>d/b/a PAETEC Business Services Transferred to Talk America Services, LLC, (Cont'd.)</u>
 - 5.1 <u>Description of Services Offered, (Cont'd.)</u>
 - 5.1.1 Local Service, (Cont'd.)
 - B. <u>Description of Features Included In Certain Local Service Packages</u> (Cont'd.)

Intercept Services/Referral Recording

Intercept Services provide new number or explanatory information to callers dialing changed or disconnected numbers. The services include messages delivered either mechanically or by operator. Intercept services apply to temporary and permanently disconnected numbers. Basic Intercept and Referral Recording services are for periods up to 12 months for business customers and up to 3 months for residential customers.

Basic Intercept Service includes all intercept recordings that do not provide the new number information. New Number Referral Service includes all intercept recordings that provide the new number information.

Issued: June 8, 2015

5.1 <u>Description of Services Offered, (Cont'd.)</u>

5.1.1 Local Service, (Cont'd.)

C. <u>Directories</u>

1. <u>Listing Service</u>

One listing, the Primary Listing, is provided without charge for each customer location. Where two or more exchange lines are served on a hunting service basis, only one Primary Listing for the group will be provided.

2. <u>Directory Distribution</u>

One local exchange directory will be provided to a customer for each customer location at the time directories are distributed by the incumbent local exchange carrier.

D. PRI T-1 Service

PRI T-1 (Primary Rate Interface) T-1 Service provides the customer with a direct digital connection via switched access to one or more private or public services. PRI T-1 Service is an enhanced T-1 service that allows the customer Integrated Services Digital network (ISDN) bandwidth that facilitates end-to-end digital connectivity to support a variety of services. PRI T-1 Service is 23 B channels each being a full 64,000 bps. One channel is a D channel to allow for signaling information to be passed. The service is utilized to connect ISDN compatible equipment at the customer premises to a suitably equipped Company node.

E. <u>Calling Card</u>

A postpaid calling card issued by the Company which allows Subscribers and/or Users to make telephone calls and charge the calls to a postpaid account. Calls charged to a Carrier-issued postpaid Calling Card will appear on the Subscriber's regular monthly bill.

(N)

5.1 Description of Services Offered. (Cont'd.)

5.1.1 Local Service, (Cont'd.)

F. <u>Directory Assistance</u>

Nature of Service

Directory Assistance (DA) Service is defined as furnishing aid in obtaining telephone numbers.

Availability

DA is available to all Customers.

Maximum Number of Requests Per Call

Two (2) requests for a telephone number will be accepted per call to the DA operator. A telephone number that is not listed in the DA records will not be available to the Customer.

Operator Limitations

The Directory Assistance operator will not transfer, forward or redial a Customer's call to any other location for any purpose other than provision of DA service.

Persons and Locations Exempt from All DA Charges

Any Customer who is visually, physically or mentally handicapped in a way that makes the Customer unable to utilize a telephone directory shall be exempt from charges for DA. The Customer must provide the Company with certification of this condition. Certification from a doctor, psychologist, psychiatrist, county or state social service agency, or similar person or agency will be acceptable. The exemption is effective prospectively and also retroactively for the month prior to the presentation of the certificate to the Company.

(N)

Effective: July 9, 2015

BY:

5.1 Description of Services Offered, (Cont'd.)

5.1.2 **Operator Services**

Operator Services is the furnishing of services for the completion of calls by consumers and customers pre-subscribed to company made with the assistance of a company operator within the state including aggregator sites and locations. Aggregator sites include, but are not limited to hotels/motels, hospitals, business. military establishments; and locations of public, semi-public, or private pay telephones. Note: Charges for these services are exempt when requested by authorized emergency personnel. Customers may receive bills directly from other operator service providers whose services the customer may use.

Busy Line Verification Surcharge - Charge to end-user to verify whether a telephone line is in use or has trouble.

Busy Line Verification Interrupt Surcharge - Charge to end-user to verify whether a telephone line is in use, and then to interrupt the end-users current phone call.

Calling Card Surcharge - This charge applies when a 0+ or 0- call is charged to a valid calling card. In order to control fraud, the company may refuse to accept a card that it determines or suspects to be invalid.

Collect Surcharge - This charge applies when an end-user requests the operator to bill the charges to the called station or party which agrees to pay for all charges.

General Assistance Surcharge - Charge to end-user to obtain information such as time of day, day of the week, area codes, international country and/or city codes.

Operator Dialed Surcharge - In addition to the per minute usage rates, an operator dialed surcharge also applies to each type of call. This is a charge that is assessed to the customer for having the operator dial the called number for them.

(N)

5.1 <u>Description of Services Offered, (Cont'd.)</u>

5.1.2 Operator Services, (Cont'd.)

Person-to-Person Surcharge - Charge when the end-user specifies to the operator a particular party to be reached. If the original person, department, mobile station, extension, or office designated by the end-user is unavailable and the end-user requests or agrees to talk to any other party, the call is still charged as a Person-to-Person call.

Third Party - The end-user requests the operator to bill the charges for a call to a number other than that of the called or calling party. The party receiving the charges agrees to pay for all charges.

5.2 Remote Call Forwarding

Remote Call Forwarding (RCF) is a local exchange telecommunications service feature whereby all calls dialed to a telephone number equipped for RCF are automatically forwarded to another dialable exchange or 8XX Service telephone number. The calling party pays only the applicable charges to call the number equipped with an RCF feature, while the RCF Customer pays the applicable charges for the forwarded portion of the call. Remote Call Forwarding service is offered subject to availability of suitable facilities. The Company will not provide identification of the originating telephone number to the RCF Customer.

N)

5.3 Rates and Charges

5.3.1 Nonrecurring Charges

A. Reconnection Fee

Residential: \$25.00 Per line

This charge applies to reconnect service after service has been suspended and is due at the time services are restored.

B. Nonsufficient Funds Charge (NSF Checks)

The NSF check charge shall be \$20.00, or the highest amount permitted by law.

This charge applies when a check has been returned by the bank for non-payment.

C. PIC/LPIC Change Charge

Initial PIC/LPIC selections will be processed at a \$5.00 charge per line, which may be waived if the Customer chooses the Talk America Services, LLC as their long distance provider. A non-recurring \$5.00 charge shall be applicable to all subsequent PIC/LPIC changes.

D. <u>Trouble Isolation Charge</u>

Residential Customer- - \$85.00

This charge applies when the Company dispatches either its own or a third-party technician to a customer premises to test the line from the central office, up to the demarcation point, and the line tests clear (no trouble found in the Company facilities). No Trouble Isolation Charge shall apply if the customer subscribes to an inside wire maintenance plan with the Company or trouble is found on the network side of the demarcation point.

(N)

5.3 Rates and Charges, (Cont'd.)

5.3.1 Nonrecurring Charges, (Cont'd.)

H. Account Handling Charge

Account Handling Charge:

\$30.00 for each subsequent attempt

Account Handling Charge is assessed to a customer's account for each attempt by the Company to return an outstanding credit balance to the customer if a first mailing is returned undeliverable. This charge is for maintaining the account after the initial attempt and for each subsequent attempt. This charge will not be assessed more than twice a year.

I. <u>Service Charges</u>

All rates apply on a per line basis unless otherwise noted below.

Service Charges	Residential	-
	Current	<u>Maximum</u>
Premise Visit Charge (per occurrence)	\$25.00	\$50.00
Schedule I - Initial 30 Minutes	\$60.00	\$120.00
Schedule I - Add'l 15 Minute Increments	\$25.00	\$50.00
Schedule II - Initial 30 Minutes	\$63.00	\$126.00
Schedule II - Add'l 15 Minute Increments	\$25.00	\$50.00
Schedule III - Initial 30 Minutes	\$74.00	\$148.00
Schedule III - Add'l 15 Minute Increments	\$30.00	\$60.00

(N)

5.3 Rates and Charges, (Cont'd.)

5.3.2 Rate Tables

A. Rate Table 2: Extended Area Service (EAS)

Base Area Rate \$0.00

Exchange Zone 1 \$1.00

Exchange Zone 2 \$3.00

B. Rate Table - Optional Services

Per Use Features

	Current	<u>Maximum</u>
Call Trace	\$2.00 per use*	\$10.00
Repeat Dialing	\$0.75 per use/\$6.00 max	\$1.50/\$12.00 mo max
Three-Way Calling, per use	\$0.75 per use/\$6.00 max	\$1.50/\$12.00 mo max
Call Return/Call Back	\$0.75 per use/\$6.00 max	\$1.50/\$12.00 mo max

^{*} This fee may be waived if results are requested by appropriate law enforcement personnel.

5.3 Rates and Charges, (Cont'd.)

5.3.2 Rate Tables, (Cont'd.)

C. <u>Directory Listing Service</u>

	Monthly Rate	
	<u>Current</u>	<u>Maximum</u>
Additional Listing	\$1.50	\$6.00
Non-Listed (Semi-Private)	\$1.30	\$6.00
Non-Published (Private)	\$1.65	\$6.00

D. <u>Screening and Restriction Services</u>

	Monthly Rate	
	Current	<u>Maximum</u>
Collect Call Blocking	\$ 0.00	\$8.00
Third Party Blocking	\$ 0.00	\$8.00
Call Trace Blocking	\$ 0.00	\$8.00
Caller ID Blocking - Per Month	\$ 0.00	\$10.95
Caller ID Blocking - Per Use	\$ 0.00	\$8.00
Continuous Redial Blocking	\$ 0.00	\$8.00
Last Call Return/Callback Blocking	\$ 0.00	\$8.00
Three-Way Calling Blocking	\$ 0.00	\$8.00
Toll Restriction	\$ 0.00	\$13.00
International Blocking	\$ 0.00	\$13.00
Blocking for	\$0.10/line	\$13.00
1010XXX1+/10101XXX011+		

E. <u>Caller ID and Call Waiting - Residential</u>

If a residential customer purchases Caller ID, the Anonymous Call Rejection feature will be added to the line at no charge. If a residential customer purchases Caller ID and Call Waiting, the Call Waiting Caller ID feature and Anonymous Call Rejection feature will be added to the line at no charge.

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5.3 Rates and Charges, (Cont'd.)

5.3.2 Rate Tables, (Cont'd.)

F. <u>Individual Feature Options</u>

Monthly rate for a feature may vary depending on whether service is provided via Company local switching platform.

	Current	<u>Maximum</u>
Anonymous Call Rejection	\$0.00	\$0.00
Call Forward Busy	\$0.30	\$2.00
Call Forward Don' Answer	\$0.65	\$3.00
Call Forward Variable	\$2.75	\$6.00
Caller ID Name and Number	\$5.85	\$6.00
Call Block	\$4.00	\$9.00
Call Transfer	\$4.00	\$12.00
Call Waiting	\$3.00	\$4.00
Call Waiting ID	\$0.00	\$4.00
Repeat Dialing	\$2.25	\$6.00
Call Return/Callback	\$2.70	\$6.00
Remote Access to Call Forward	N/A	N/A
Speed Call 8	N/A	N/A
Three Way Calling	\$2.00	\$6.00
Priority Call	\$2.25	\$6.00

G. <u>Calling Card</u>

	Current	Maximum
Intrastate Calling Card Rate	\$0.15/Minute	\$0.60 / minute

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5.3 Rates and Charges, (Cont'd.)

5.3.2 Rate Tables, (Cont'd.)

H. <u>Directory Assistance Service</u>

	Current	<u>Maximum</u>
Local DA		
(Local, IntraLATA & Intrastate)	\$1.15	\$1.15

I. Operator Services

Intrastate Rate: \$0.30 per minute

Additional Charges:	Current	<u>Maximum</u>
Calling Card - Customer Dialed	\$0.95	\$0.95
Calling Card - Operator Must Dial	\$0.95	\$0.95
Calling Card - Operator Dialed	\$2.30	\$2.30
Collect - Automated	\$2.30	\$2.30
Collect - Operator Assisted	\$2.30	\$2.30
Third Party - Automated	\$2.30	\$2.30
Third Party - Operator Assisted	\$2.30	\$2.30
Person to Person	\$4.50	\$4.50
Operator Handled	\$1.50	\$1.50
Busy Line Verification	\$3.00	\$3.00
Busy Line Verification Interrupt	\$3.00	\$3.00
General Assistance	\$1.50	\$1.50

These rates also apply to Operator Service Calls made from payphones.

(N)

5.3 <u>Rates and Charges</u>, (Cont'd.)

5.3.2 Rate Tables, (Cont'd.)

J. Intercept Services

This non-recurring charge will be assessed at the time of product request.

	<u>Current</u> <u>Maximum</u>
Residential Customers	
Basic Intercept	\$0.00
Referral Recording	
1 month	\$0.00 \$15.00
2 months	\$0.00 \$30.00
3 months	\$0.00 \$45.00

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5.3 Rates and Charges, (Cont'd.)

5.3.3 Residential Interexchange Service II

These rates apply to jurisdictional calls made by subscribers to Residential Interexchange Service II in conjunction with interstate rates.

Outbound Interexchange Service

Total Usage	Rate/Minute	
	<u>Minimum</u>	<u>Maximum</u>
\$0 - \$24.99	\$0.1650	\$0.2500
\$25.00 - \$49.99	\$0.1485	\$0.2250
\$50.00 +	\$0.1320	\$0.2000

Inbound Interexchange Service

	<u>Minimum</u>	<u>Maximum</u>
Per Minute	\$0.2200	\$0.2500

Nonrecurring charge for changing name of responsible party after initial service install \$8.50

Zone Increments

Base Rate Area	N/A
Exchange Zone No. 1	\$1.00
Exchange Zone No. 2	\$2.00

(N

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5.4 PrimeLine Local Residential Services

PrimeLine Local Residential Service is limited to service at premises which are strictly residential in nature and for which no business directory listing is provided. This service is offered as an add-on to the interstate PrimeLine 7 Residential Service offering. The Basic Package consists of Local Service, Long Distance Service and Call Waiting. The Simple Package consists of Local Service and long Distance service. Federal Access (EUCL), 911, LNP, PICC, USF and TRS surcharges will also be charged where applicable.

Package	Rates
Basic Package	\$17.52
Simple Package	\$13.82
Local Only w/Call Waiting	\$17.52
Local Only w/o Call Waiting	\$13.18
Additional Line	\$13.18

<u>Features</u> <u>Ala Carte Rates</u>		
	Non-Recurring	Recurring
Three Way Calling	\$13.00	\$3.50
Call Transfer	\$13.00	\$6.00
Anonymous Call Rejection*	\$13.00	\$4.50
Call Forward Busy	\$13.00	\$.30
Call Forward Busy/Don't Answer	\$13.00	\$1.10
Call Forwarding Don't Answer	\$13.00	\$.90
Call Forward Variable	\$13.00	\$3.00
Call Rejection*	\$13.00	\$4.50
Call Waiting	\$13.00	\$5.00
Caller ID - Number*	\$13.00	\$5.50
Caller ID - Name & Number*	\$13.00	\$5.95
Continuous Redial	\$13.00	\$2.50
Last Call Return*	\$13.00	\$2.95
Speed Calling - 8	\$13.00	\$2.00
Speed Calling - 30	\$13.00	\$3.50
Continuous Redial/use	\$ 0.00	\$.75/\$6.00 max
Last Call Return/use	\$ 0.00	\$.75/\$6.00 max
Call Trace, per activation	\$ 0.00	\$2.00
· •		

A \$5.00 PIC change charge will apply for PIC changes made after the point of sale.

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(N)

^{*}Where technically available

^{**}Pay per use features where technically and facilities available.

5.0	Grandfathered Services For Customers of McLeodUSA Telecommunications Services, L.L.C. d/b/a PAETEC Business Services Transferred to Talk America Services, LLC, (Cont'd.)					(N)		
	5.5	Outbou	ınd Intra	state Long Distance Serv	vices			
		A.	Total N	Monthly Usage		Price/Minu		
			Arizon	a-IntraLATA, intrastate	<u>Ceiling</u> \$0-\$500	Min. \$0.1190 \$0.0750	<u>Maximum</u> \$0.250 \$0.230	į
					\$500-\$1500 \$1500+	\$0.0690 \$0.0650	\$0.220 \$0.210	İ
				T. C. T. ATTA		,		
			Arizon	a-InterLATA, intrastate	<u>Ceiling</u> \$0-\$500	\$0.1190 \$0.0790	\$0.250 \$0.250	
					\$500-\$1500 \$1500+	\$0.0750 \$0.0690	\$0.230 \$0.220	į
	5.6	Travel	Calling Card Service					
			A.	Total Monthly Usage		Price/Minu		į
				\$0-\$500		Min. \$0.23	<u>Maximum</u> \$0.35	
				\$500.01 - \$1,500 \$1,500+		\$0.21 \$0.19	\$0.33 \$0.32	
			B.	Surcharge Per Call		Min.	Maximum	
						\$0.80	\$1.10	(N)

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5.7 <u>Residential Long Distance Service</u>

All calls will be billed using a one minute minimum initial period with one minute minimum additional increments. Contract term lengths are available in 18, 36 or 60 month intervals upon request.

Outbound Intrastate Rate	\$0.1100
Toll Free Rate	\$0.220
Calling Card Charge	\$0.25
Surcharges	
Calling Card Surcharge	\$0.35
Toll Free Service Surcharge	\$1.00

(N)

(N)

5.8 <u>Residential Local Service Packages</u>

5.8.1 Residential Package A - Value Preferred Package

Residential Package A consists of local line switched service, Call Waiting, Three Way Calling, Call Forward Variable, Caller ID, Anonymous Call Rejection, Call Waiting ID, 900 Blocking and a Primary Directory Listing.

	Monthly Rate	
	Current	Maximum
Value Preferred Package	\$30.95	\$30.95

5.8.2. Residential Package B - Premium Preferred Package

Residential Package B consists of local line switched service, Call Waiting, Three Way Calling, Call Forward Variable, Caller ID, Anonymous Call Rejection, Call Waiting ID, 900 Blocking, Last Call Return, Continuous Redial, Call Screening, Speed Call 8 and a Primary Directory Listing.

	Monthly Rate	
	Current	Maximum
Premium Preferred Package	\$32.95	\$32.95

5.8.3 Residential Package C - OneLine Preferred Package

Residential Package C consists of local line switched service, 900 Blocking and a Primary Directory Listing. This package is only available when the Company provides services using its own local switching facilities and only in the Central Offices.

	Monthly Rate	
	Current	Maximum
OneLine Preferred Package (Package C)	\$28.95	\$28.95

Note: Some features may not be available in all areas.

N

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^{*} Asterisk denotes non-regulated services.

(N)

5.0 <u>Grandfathered Services For Customers of McLeodUSA Telecommunications Services, L.L.C.</u> <u>d/b/a PAETEC Business Services Transferred to Talk America Services, LLC, (Cont'd.)</u>

5.8 Residential Local Service Packages, (Cont'd.)

5.8.4 Residential Package D - Value Preferred Select Package

Residential Package D consists of local line switched service, 900 Blocking, Wire Care*, Primary Directory Listing and a choice of seven (7) of the following features: Basic Voice Mail*, Call Waiting, Call Waiting ID, Caller ID Name and Number, Call Forward Variable, Call Forward Busy, Call Forward Don't Answer, Call Transfer, Anonymous Call Rejection, Call Screening, Continuous Redial, Last Call Return/Callback, Speed Call 8 and Three Way Calling. This package is only available when the Company provides services using its own local switching facilities and only in the Central Offices.

	Monthly Rate	
	Current	Maximum
Value Preferred 7 Select Package (Package D)	\$35.95	\$75.00

5.8.5 Residential Package E - Preferred Advantage Unlimited

Residential Package E consists of local line switched service, 900 Blocking, Primary Directory Listing and a choice of any of the following features: Basic Voice Mail*, Call Waiting, Call Waiting ID, Caller ID Name and Number, Call Forward Variable, Call Forward Busy, Call Forward Don't Answer, Call Transfer, Call Screening, Continuous Redial, Last Call Return/Callback, Priority Call, Speed Call 8 and Three Way Calling. This package is only available when combined with the Unlimited Long Distance and no other long distance plans are available with this Residential Package. This package is only available when the Company provides services using its own local switching facilities.

	Monthly Rate	
	Current	Maximum
Preferred Advantage Unlimited	\$44.95	\$125.00

Note: Some features may not be available in all areas.

* Asterisk denotes non-regulated services.

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5.0 <u>Grandfathered Services For Customers of McLeodUSA Telecommunications Services, L.L.C.</u> <u>d/b/a PAETEC Business Services Transferred to Talk America Services, LLC, (Cont'd.)</u>

5.8 <u>Residential Local Service Packages, (Cont'd.)</u>

5.8.6 Residential Package F - Preferred Advantage Unlimited Highspeed

Residential Package F consists of local line switched service, 900 Blocking, Primary Directory Listing and a choice of any of the following features: Basic Voice Mail*, Call Waiting, Call Waiting ID, Caller ID Name and Number, Call Forward Variable, Call Forward Busy, Call Forward Don't Answer, Call Transfer, Call Screening, Continuous Redial, Last Call Return/Callback, Priority Call, Speed Call 8 and Three Way Calling. This package is only available when combined with the Unlimited Long Distance and Residential ADSL service. No other long distance plans are available with this Residential Package. This package is only available when the Company provides services using its own local switching facilities.

	Month	ly Rate
	Current	Maximum
Preferred Advantage Unlimited Highspeed	\$59.95	\$150.00

5.8.7 Residential Package G: Preferred Advantage Simple Select

Residential Package G consists of local line switched service, 900 Blocking, Wire Care*, Primary Directory Listing and a choice of three (3) of the following features: Call Waiting, Call Waiting ID, Caller ID Name and Number, Call Forward Variable, Call Forward Busy, Call Forward Don't Answer, Call Transfer, Anonymous Call Rejection, Call Screening, Continuous Redial, Last Call Return/Callback, Speed Call 8 and Three Way Calling. This product is only available when the Company provides services using its own local switching facilities.

	Monthly Rate		
	Current	Maximum	
Simple Preferred Select Package (Package G)	\$29.95	\$75.00	

Note: Some features may not be available in all areas.

(N)

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^{*} Asterisk denotes non-regulated services.

- 5.0 <u>Grandfathered Services For Customers of McLeodUSA Telecommunications Services, L.L.C.</u> <u>d/b/a PAETEC Business Services Transferred to Talk America Services, LLC, (Cont'd.)</u>
 - 5.9 <u>Residential Preferred Advantage Long Distance Packages and Overage Rates for Customers not Served by a Company Switch</u>

This is a switch long distance service that is available to Customers with a physical location served by Preferred Advantage local voice service that is not provided by a Company Switch.

Residential Preferred Advantage Long Distance Off Switch	Monthly Rate	Overage Rate/Minute
No Package	N/A	\$0.120
60 anytime LD minutes	\$6.60	\$0.120
120 anytime LD minutes	\$12.60	\$0.115
180 anytime LD minutes	\$18.00	\$0.110
240 anytime LD minutes	\$22.80	\$0.105
300 anytime LD minutes	\$27.00	\$0.100
500 anytime LD minutes	\$45.50	\$0.095
700 anytime LD minutes	\$56.00	\$0.090

All long distance calls will be recorded and all calls billed at the Overage Rate will be billed in one (1) minute increments for residential customers.

(N)

- 5.0 <u>Grandfathered Services For Customers of McLeodUSA Telecommunications Services, L.L.C.</u> <u>d/b/a PAETEC Business Services Transferred to Talk America Services, LLC, (Cont'd.)</u>
 - 5.10 Residential Preferred Advantage Long Distance Packages and Overage Rates for Customers Served by a Company Switch

This is a switched long distance service that is available to Customers with a physical location served by Preferred Advantage local voice service that is provided by a McLeodUSA Switch.

Residential Preferred Advantage Long Distance On Switch	Monthly Rate	Overage Rate/Minute
No Package	N/A	\$0.120
60 anytime LD minutes	\$6.60	\$0.120
120 anytime LD minutes	\$12.60	\$0.115
180 anytime LD minutes	\$18.00	\$0.110
240 anytime LD minutes	\$22.80	\$0.105
300 anytime LD minutes	\$27.00	\$0.100
500 anytime LD minutes	\$32.50	\$0.095
700 anytime LD minutes	\$56.00	\$0.090
Unlimited Long Distance	**	\$0.12

All long distance calls will be recorded and all calls billed at the Overage Rate will be billed in one (1) minute increments for residential customers.

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^{**} The monthly rate for the Unlimited Long Distance is included in the rates for the Preferred Advantage Unlimited or Preferred Advantage Unlimited Highspeed packages.

5.0 <u>Grandfathered Services For Customers of McLeodUSA Telecommunications Services, L.L.C.</u> <u>d/b/a PAETEC Business Services Transferred to Talk America Services, LLC, (Cont'd.)</u>

5.11 Preferred Advantage Flat Rate Long Distance

Residential Customers may choose between a usage rate long distance service without a monthly fee or a reduced flat rate long distance service with a monthly fee. All lines at Customer location must be on same long distance plan. If Customer disconnects McLeodUSA Preferred Advantage local service purchased under the same PA MSA prior to expiration of the contract, long distance pricing will automatically revert to Preferred Advantage 7 Flat Rate Long Distance without Local Service.

Long Distance Service without Monthly Fee

	Current	<u>Maximum</u>
Customers without Local Service:	\$0.0700 /minute rate	\$0.2100 /minute rate
Customers with Local Service:	\$0.0600 /minute rate	\$0.2000 /minute rate

Long Distance Service with Monthly Fee

	<u>Current</u>	<u>Maximum</u>
Monthly Fee	\$4.95	\$15.00
Customers without Local Service:	\$0.0500 /minute rate	\$0.1500
Customers with Local Serve:	\$0.0450 /minute rate	\$0.1400

Preferred Advantage 800 Service - Residential

Each incoming toll free call will be subject to a per minute usage rate. All calls will be rounded and billed in one (1) minute increments.

Per Minute Usage Rate: \$0.20

(N

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(N)

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Services listed in this Section 6.0 are available to former residential Customers of Talk America Inc. d/b/a Cavalier Telephone d/b/a PAETEC Business Services who were transferred to Talk America Services, LLC. These services are available only to existing Customers at existing locations. Any moves, additions or changes to service will require the Customer to choose a corresponding service from Section 3 of this tariff.

6.1 General

Service is offered to residential or business customers and is available from equal access originating end offices only.

6.2 Timing of Calls

- 6.2.1 Long distance usage charges are based on the actual usage of the Company's network. Chargeable time begins when a connection is established between the calling station and the called station. Chargeable time ends when either party "hangs up" thereby releasing the network connection.
- 6.2.2 Minimum call duration and rounding of calls for measurement and billing purposes is specified for each product in this tariff.
- 6.2.3 Except for charges that use a special access line, when a call is established in one rate period and ends in another rate period, the rate in effect at the calling station applies to the portion of the call occurring within that rate period. When a unit of time is split between two rate periods, the rate applicable to that unit of time is based on the rate period in which it began.

(N)

6.3 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between the Rate Centers associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the Rate Centers as defined by Telcordia in the following manner:

- Step 1 Obtain the "V" and "H" coordinates for the Rate Center of the originating and the destination points.
- Step 2 Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the difference between the "H" coordinates.
- Step 3 Square the differences obtained in Step 2.
- Step 4 Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5 Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6 Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating points of the call.

Formula:

$$\sqrt{\frac{|V_1-V_2|^2+|H_1-H_2|^2}{10}}$$

(N)

6.0 <u>Grandfathered Services For Customers of Talk America Inc. d/b/a Cavalier Telephone d/b/a PAETEC Business Services to Talk America Services, LLC</u>

6.4 <u>Time-of-Day Rate Periods</u>

Unless otherwise indicated elsewhere in this tariff, all usage-based rates in this tariff are subject to the following time-of-day, day-of-week, and holiday rate periods:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO5:00 PM*		DAYTIM	E RATE I	PERIOD			
5:00 PMTO11:00 PM*		EVENIN	G RATE I	PERIOD			EVE
11:00 PMTO8:00 AM*		NIG	HT/WEE	KEND RAT	TE PERI	OD	

^{*} to, but not including

For services subject to holiday discounts, the Evening Rate Period rates apply on the following Company recognized holidays, unless a lower rate would normally apply:

New Year's Day Memorial Day Independence Day Thanksgiving Day Christmas Day January 1

As Federally Observed

July 4

As Federally Observed

December 25

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(N)

(N)

6.5 Schedule A

This long distance service applies to customers who access the Company via local exchange company provided switched access. For billing purposes call timing is rounded up to the nearest six (6) second increment after the initial minimum period of eighteen (18) seconds. In addition to the applicable usage charges, calls placed using Travel Card access also incur a fixed service charge per completed call.

MAXIMUM RATES

	DAY		EVENING		NIGHT/WEEKEND	
Mileage Band	Initial Period	Each Add'l Period	Initial Period	Each Add'l Period	Initial Period	Each Add'l Period
All	0.1356	0.0452	0.0948	0.0316	0.0948	0.0316

Travel Card Charge Per Call:

\$0.90

CURRENT RATES

	DAY		EVENING		NIGHT/WEEKEND	
Mileage	Initial	Each Add'l	Initial	Each Add'l	Initial	Each Add'l
Band	Period	Period	Period	Period	Period	Period
All	0.0678	0.0226	0.0474	0.0158	0.0474	0.0158

Travel Card Charge Per Call:

\$0.75

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6.0 <u>Grandfathered Services For Customers of Talk America Inc. d/b/a Cavalier Telephone d/b/a PAETEC Business Services to Talk America Services, LLC</u>

6.6 Schedule B

This long distance service applies to customers who access the Company via dedicated special access channels. For billing purposes call timing is rounded up to the nearest six (6) second increment after the initial minimum period of eighteen (18) seconds.

MAXIMUM RATES

	DAY					NIGHT/WEEKEND	
Mileage Band	Initial Period	Each Add'l Period	Initial Period	Each Add'l Period	Initial Period	Each Add'l Period	
All	0.0966	0.0322	0.0672	0.0224	0.0672	0.0224	

CURRENT RATES

	DAY		EVE	NING	NIGHT/W	/EEKEND
Mileage Band	Initial Period	Each Add'l Period	Initial Period	Each Add'l Period	Initial Period	Each Add'l Period
All	0.0483	0.0161	0.0336	0.0112	0.0336	0.0112

(N)

(N)

6.7 Switched Inbound Service

Switched Toll-Free Service provides an in-bound calling service to the Company Customers. The Company's Customer is billed for each toll-free (i.e., 800/888) call, rather than the call originator. Calls terminate to the Company's Customer via switched access lines. For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum period of eighteen (18) seconds.

MAXIMUM RATES

	Rate Per Hour of Use
Day	\$33.00
Evening	\$33.00
Night/Weekend	\$33.00

CURRENT RATES

Kate Per Hour of Use
\$16.20
\$16.20
\$16.20

(N

6.8 Dedicated Inbound Service

Dedicated Toll-Free Service provides an in-bound customer provided calling service to The Company's Customers. The Company's Customer is billed for each toll-free (i.e., 800/888) call, rather than the call originator. Calls terminate to the Company's Customer via customer-provided dedicated access lines. For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum period of eighteen (18) seconds.

MAXIMUM RATES

	Rate Per Hour of Use
Day	\$19.00
Evening	\$15.00
Night/Weekend	\$13.00

CURRENT RATES

	Rate Per Hour of Use
Day	\$9.42
Evening	\$7.86
Night/Weekend	\$6.57

(N)

6.0 <u>Grandfathered Services For Customers of Talk America Inc. d/b/a Cavalier Telephone d/b/a PAETEC Business Services to Talk America Services, LLC</u>

6.9 <u>Non-Subscriber Calling</u>

Per Minute Usage Charges are based on airline mileage as calculated using the formula found in Section 6.3 of this tariff. All calls are rounded to the next higher full minute with a minimum billing of one minute per call.

MAXIMUM Per Minute Rates:

	D	OAY	EV	ENING	NIGHT/	WEEKEND
Mileage		Each		Each		Each
Band	lst	Add'l	1st	Add'l	1st	Add'l
	Minute	Minute	Minute	Minute	Minute	Minute
1-10	0.4800	0.2200	0.3120	0.1430	0.2400	0.1100
11-22	0.6800	0.3200	0.4420	0.2080	0.3400	0.1600
23-55	0.7000	0.4000	0.4870	0.2730	0.3900	0.2100
56-124	0.8200	0.5000	0.5610	0.3310	0.4600	0.2700
125-292	0.8400	0.5400	0.5900	0.3700	0.4700	0.3000
293+	0.8600	0.6000	0.6360	0.3960	0.5200	0.3200

Maximum Non-subscriber Charge, per Call:

\$3.60

CURRENT Per Minute Rates:

	I	DAY	EV	'ENING	NIGHT/	WEEKEND
Mileage		Each		Each		Each
Band	lst	Add'l	1st	Add'l	1st	Add'l
	Minute	Minute	Minute	Minute	Minute _	Minute
1-10	0.2400	0.1100	0.1560	0.0715	0.1200	0.0550
11-22	0.3400	0.1600	0.2210	0.1040	0.1700	0.0800
23-55	0.3500	0.2000	0.2435	0.1365	0.1950	0.1050
56-124	0.4100	0.2500	0.2805	0.1655	0.2300	0.1350
125-292	0.4200	0.2700	0.2950	0.1850	0.2350	0.1500
293+	0.4300	0.3000	0.3180	0.1980	0.2600	0.1600

Current Non-subscriber Charge, per Call:

\$1.80

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6.0 <u>Grandfathered Services For Customers of Talk America Inc. d/b/a Cavalier Telephone d/b/a PAETEC Business Services to Talk America Services, LLC</u>

6.10 Marketing Partnership Distance Savings Plan

Marketing Partnership Long Distance Savings Plan (MP LDSP) is offered to Customers who subscribe to service through a participating Internet Service Provider (ISP) or other Marketing Partnership (e.g. AOL Long Distance Savings Plan). The participating marketing partner must have a previously established partnership agreement with the Company. The Customer is billed for each call placed using MP LDSP. Each call is billed in one minute increments. The minimum call duration for billing purposes is one minute. The Customer has access to call detail and billing records only on-line through the participating marketing partner and billing is handled through commercial credit card payment arrangements. Monthly recurring charges apply only to residential toll-free calling service. Optional Travel Service is also available. Travel Service is accessed via a toll-free number provided by the Company. Fractional charges are rounded up to the next highest penny on a per call basis.

MAXIMUM RATES AND CHARGES

MP LDSP Outbound (1+) Rate Per Minute:	InterLATA \$0.30	IntraLATA \$0.12
MP LDSP Inbound (toll-free)Rate Per Minute:	\$0.30	\$0.30
Travel Card Rate Per Minute:	\$0.30	\$0.30
Travel Card Charge Per Call:	\$0.60	\$0.60
Monthly Recurring Charge, per toll-free number:	\$10	0.00

CURRENT RATES AND CHARGES

MP LDSP Outbound (1+) Rate Per Minute:	InterLATA \$0.15	<u>IntraLATA</u> \$0.089
MP LDSP Inbound (toll-free) Rate Per Minute:	\$0.15	\$0.15
Travel Card Rate Per Minute:	\$0.249	\$0.249
Travel Card Charge Per Call:	\$0.99	\$0.99
Monthly Recurring Charge, per toll-free number	\$5.	.00

Issued: June 8, 2015

Effective: July 9, 2015

6.0 <u>Grandfathered Services For Customers of Talk America Inc. d/b/a Cavalier Telephone d/b/a PAETEC Business Services to Talk America Services, LLC</u>

6.11 Talk America Plan 2

Talk America Plan 2 is offered to Residential Customers for outbound and toll-free inbound calling from/to presubscribed switched lines. The account may be used for interstate, international or intrastate calling. Travel Card service is offered in conjunction with Talk America Plan 2 service. A per call service charge applies to each completed Travel Card service call.

Service is initiated via internet registration or through a qualified Talk America sales agent. Charges are billed via a valid commercial credit card. Call detail and billing records are available on-line via the Talk America web site.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Fractional call charges are rounded up to the next penny.

Rates for this service are the same as the rates that are found in Section 6.10 of this tariff.

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6.12 Directory Assistance

A Directory Assistance charge applies to each call to the Directory Assistance Bureau. A maximum of one request may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

MAXIMUM Directory Assistance, Per Call:

\$1.90

CURRENT Directory Assistance, Per Call:

\$0.95

6.13 Local Exchange Carrier Connected Service

This service applies to Customers who select the Company as their interLATA or intraLATA carrier through a local exchange carrier without contacting the Company to select a calling plan. Each call will be billed in one minute increments with a minimum call duration of one minute for billing purposes. The applicable rate is the usage rate specified below, in addition to all other applicable service charges and surcharges specified in this tariff.

MAXIMUM Rate Per Minute

\$0.15

CURRENT Rate Per Minute

\$0.15

Effective: July 9, 2015

(N

(N)

BY:

Little Rock, AR 72211

(N)

6.0 <u>Grandfathered Services For Customers of Talk America Inc. d/b/a Cavalier Telephone d/b/a PAETEC Business Services to Talk America Services, LLC</u>

6.14 <u>3.9 Cent Long Distance Plan</u>

The 3.9 Cent Long Distance Plan is available to business and residential Customers for outbound calling from lines presubscribed to the Company. Calls are billed in one minute increments after an initial minimum call duration of one minute. To be eligible for this plan, Customers must accept the credit card billing option.

MAXIMUM

Rate Per Minute

IntraLATA \$0.200

CURRENT

InterLATA \$0.129

InterLATA

\$0.250

IntraLATA \$0.109

Rate Per Minute

Issued: June 8, 2015

^{*}A minimum monthly usage charge of \$5.00 applies. The Customer will be billed the greater of actual combined intrastate, interstate and international usage or the \$5.00 monthly usage fee in any billing cycle. The minimum usage fee will be waived for the first full or partial billing cycle.

6.0 <u>Grandfathered Services For Customers of Talk America Inc. d/b/a Cavalier Telephone d/b/a PAETEC Business Services to Talk America Services, LLC</u>

6.15 Stand-Alone Long Distance 5-10 Plan

The Stand-Alone Long Distance 5-10 Plan is available to Customers for outbound calling from lines presubscribed to the Company. Customers must be subscribed to this plan for interstate calling. Interstate usage rates are set forth in the Company's Interstate Rates, Terms and Conditions. Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Fractional call charges are rounded up to the next penny. Travel card service is offered in conjunction with this Plan. To be eligible for this plan, Customers must accept the credit card billing option. No Local Connect Surcharge or InterLATA Direct Dial Fee will apply to this service. A minimum monthly charge applies if the Customer's usage charges for a monthly billing period are less than the specified minimum amount.

	MAXIMUM
Minimum Monthly Charge:*	\$20.00
Rate Per Minute:	
IntraLATA	\$0.218
InterLATA	\$0.258
Travel Card Service	See Section 6.17
	CURRENT
Minimum Monthly Charge:	\$10.00
Rate Per Minute:	
IntraLATA	\$0.109
InterLATA	\$0.129
Travel Card Service	See Section 6.17

^{*}The Customer will be billed the greater of actual combined intrastate, interstate and international usage or the minimum monthly charge in any billing cycle.

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(N)

(N)

6.0 Grandfathered Services For Customers of Talk America Inc. d/b/a Cavalier Telephone d/b/a PAETEC Business Services to Talk America Services, LLC

6.16 Stand-Alone Long Distance 7-7 Plan

The Stand-Alone Long Distance 7-7 Plan is available to Customers for outbound calling from lines presubscribed to the Company. Customers must be subscribed to this plan for interstate calling. Interstate usage rates are set forth in the Company's Interstate Rates, Terms and Conditions. Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Fractional call charges are rounded up to the next penny. Travel card service is offered in conjunction with this Plan. To be eligible for this plan, Customers must accept the credit card billing option. A minimum monthly charge applies if the Customer's usage charges for a monthly billing period are less than the specified minimum amount.

	MAXIMUM
Minimum Monthly Charge:*	\$14.00
Rate Per Minute:	

IntraLATA \$0.218 InterLATA \$0.258

Travel Card Service See Section 6.17

CURRENT
Minimum Monthly Charge: \$7.00

Rate Per Minute:

IntraLATA \$0.109 InterLATA \$0.129

Travel Card Service See Section 6.17

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BY:

SVP- Corporate Development and Operations

10802 Executive Center Drive, Benton Building Suite 300

Little Rock, AR 72211

^{*}The Customer will be billed the greater of actual combined intrastate, interstate and international usage or the minimum monthly charge in any billing cycle.

6.0	Grandfathered Services For Customers of Talk America Inc. d/b/a Cavalier Telephone d/b/a
	PAETEC Business Services to Talk America Services, LLC

6.17 Travel Card Service

MAXIMUM

Per minute rate: \$0.249 Per call service charge: \$0.99

CURRENT

Per minute rate: \$0.249 Per call service charge: \$0.99

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